

Zarion appoints ex-banker COO to manage growth

Paul Milsom has been appointed Chief Operating Officer (COO), reflecting the continued scaling up of Zarion's business

Dublin, Ireland, Tuesday 3rd April, 2007

With banks and insurance companies increasing their spending on business process optimization projects, Zarion has put its operations under the stewardship of Paul Milsom, who comes with an impressive banking and software industry track record. Previously on the board of Misys, Paul was Director for Product Management of their Retail Banking product line. He started his career at National Westminster Bank.



Photograph: Louise Barnewall

Announcing the appointment Zarion CEO Gerry O'Connor said that "In recent years our global customers have caused us to scale up and internationalize our operations and Paul's appointment allows us to manage our growth to the next level of scale".

Enterprise business process management

All of the banking and insurance companies with significant scale are now creating centers of process excellence which are intended to drive the efficiencies and service levels at their organizations. This reflects the understanding which has crystallized in recent years that major process-related initiatives deliver significant and measurable business benefits.

Commenting on his new challenges Milsom said "In building the Zarion organization we will be structuring operations such that they can be measured in a way which is closely aligned to the business impact which Zarion delivers to its clients and how those clients measure their own success".

About Zarion

Zarion www.zarion.com has been providing banking and insurance process management software solutions to the financial services sector since 1995.

Zarion's business process solutions are specifically designed for processes in the investment banking, retail banking, life & pensions and general insurance sectors. Its business process software solutions leverage an in-depth knowledge of the financial services industry while also harnessing Zarion's expertise and ingenuity with workflow automation and document management technologies. These solutions have enabled business managers to significantly lower the cost of operations, exceed service level requirements and comply with regulatory obligations.

Using Zarion's business solutions, clients in Europe and the USA have achieved significant and measurable financial and operational benefit: handling increased volumes of work, reducing operating costs, improving customer service levels, and lowering operational risk.

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